

Agent Report: August/September 2007

Prepared by Benchmark Community Management

AGENT ACTION ITEMS:

- **Agent contacted Pam Luber from Brier Lane to order trees and set up a time in October to plant the trees on the Doty Pond.**
- **Agent contacted The Shouse's to inform them of the Boards decision to plant trees on the Doty Pond.**
- **Agent contacted Angee Grodan asking her if she is interested in serving on the Board to replace Debbie Anderson. Angee has agreed to join the Board.**
- **Contacted Debbie Anderson regarding name of attorney that will investigate a refund on back property taxes. Debbie has not responded to my calls.**
- **Received mailbox painting list from Bob Hilgenberg. All homeowners have been billed \$10.00 for the painting. This bill will show up on homeowners January 2008HOA billing.**

ARCHITECTURAL:

- **Request from homeowners at XXX to extend their privacy fence and change the exterior paint color was approved.**

POOL:

- **Pool officially closed to the homeowners on Monday, September 3.**
- **Pool was winterized on September 4.**
- **Fountain will remain open until the beginning of October.**

COMMON AREA:

- **Contacted Ski Landscaping regarding a mole invasion in the lawn adjacent to the tennis courts. After assessing the lawn, Ski will treat the lawn if the moles tracks get worse.**
- **AT&T was contacted regarding the service trucks parking on the west side of the lawn on 106th street to service the AT&T junction box. AT & T will contact their drivers and ask that they not park on the lawn.**

HOMEOWNER ISSUES:

- **Agent received complaint regarding overgrown lawn and shrubs at XXX. Letter was approved by the Board and sent to the homeowners on September 4. Homeowner has started to clean up the lawn area.**
- **Homeowner at XXX phoned regarding stones that were removed from the creek behind her house. Homeowner at XXX moved the rocks to their side of the creek to create a wall to prevent erosion. Both parties were pretty heated over the situation. Agent has not heard from either party since the original phone call.**

CLUBHOUSE:

- **There were no clubhouse rentals in September. Two are scheduled to October and one in November.**

LAKES:

- **Once again Agent has contacted Hoosier Aquatics regarding the algae on the ponds a 106th Street. According to Hoosier Aquatics, lakes have been treated on a weekly basis.**

COMMITTEE INFORMATION:

- **Newsletter is getting closer to publication. Board should hear something within the next month.**

MISCELLANEOUS:

- **July Board meeting minutes and July/August Agent report has been posted on the WR web-site.**
- **Welcome letter was sent to new homeowners at XXX.**
- **The last of the mailbox posts have been painted. Homeowners were billed.**